If Else Activity Overview

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Overview

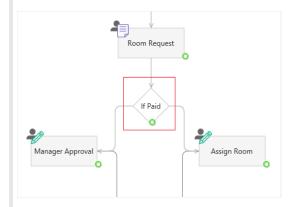
Note that the user interface has changed in later versions of Cora SeQuence, but the procedure demonstrated in this article and video remains the same.

Context

Use the If Else Activity to route a workflow according to one or more business rules.

Use Cases

- Route a help-desk workflow according to SLA.
- Route a mortgage application workflow according to the time elapsed since the application was completed.



Wizard Tips

- To access the wizard, right-click the If Else Activity and select **Edit**.
- After you complete the wizard
 - 1. Connect the If Else Activity to the source activity and the two destination activities.
 - 2. To configure the destination activity properties, right-click each destination activity and select **Properties**.
 - a. Select **On Success** for the route you want the workflow to follow when the business rule is *True*
 - b. Select **On Failure** for the route you want the workflow to follow when the business rule is *False*.
- When a condition fails to evaluate (throws an exception), the business rule is returned as *False*.

Videos

Your browser does not support HTML5 video.