Fetch a CRM Entity Activity

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CRM 4.0

Context

Use the Fetch a CRM Entity Activity to fetch multiple Dynamics CRM entities in XML format in a workflow. For system performance considerations, use this activity to fetch a large number of entities.

Use Cases

• Real world uses cases that help customers understand functionality. Sometimes a screenshot of the activity in a workflow (with meaningful element names) is best.

Wizard Tips

- 1. In the left pane of the Request section, click **fetchXML**.
- 2. In the right pane of the Request section, In the Value text box, enter an XML-based expression for the entities you want to retrieve. You can manually enter an expression and select it from a workflow field, or base the value on a workflow expression.

Wizard Example

• Retrieve all leads.

""+"+""+""+""

• Retrieve all accounts in which the *lastname* does not equal Smith.

```
""+""
+""+""
+""+""+""
```