

Product Support Matrix

Last Modified on 11/17/2023 3:51 am EST

Starting with V10.0, Cora SeQuence has been renamed to Cora Orchestration.

V10.x except 10.0

Minimum screen resolution

Component	10.x
Administration site	1366 × 786
Portal site	1366 × 786

Cloud services

	10.x
Amazon RDS for SQL	✓
Elasticsearch SAAS	✓ 7.9.x – 7.17.x 8.x (from V10.3)
AWS native Elasticsearch	✓
Apache Kafka More details here.	✓
Azure Service Bus	✓
Kubernetes	✓

Operating systems

	10.x
Linux	✓
Windows Server 2016	✓
Windows Server 2019	✓

Microsoft SQL server

	10.x
2016 SP1 (Enterprise and Standard)	✓
2017	✓
Azure SQL Managed Instance	✓
2019	✓

Desktop browser (Administration application)

	10.x
Microsoft Edge	✓
Chrome	✓

Desktop browser (Portal application)

	10.x
Microsoft Edge	✓
Chrome	✓

Integration tools

	10.x
Azure Service Bus	✓
Azure file storage	✓
Apache Kafka	✓

Amazon S3 file support	✓
Messaging Bus (Apache ActiveMQ)	✓

V10.0

Minimum screen resolution

Component	10.0
Administration site	1366 × 786

Cloud services

	10.0
Amazon RDS for SQL	✓
Elasticsearch SAAS	✓ 7.9.x - 7.17.x
AWS native Elasticsearch	✓
Apache Kafka More details here.	✓
Azure Service Bus	✓
Kubernetes	✓

Operating systems

	10.0
Linux	✓
Windows Server 2016	✓
Windows Server 2019	✓

Microsoft SQL server

	10.0
2016 SP1 (Enterprise and Standard)	✓
2017	✓
Azure SQL Managed Instance	✓
2019	✓

Desktop browser (Administration application)

	10.0
Microsoft Edge	✓
Chrome	✓

Integration tools

	10.0
Azure Service Bus	✓
Azure file storage	✓
Apache Kafka	✓
Amazon S3 file support	✓
Messaging Bus (Apache ActiveMQ)	✓

V9.x

Minimum screen resolution

Component	9.x
Flowtime site	1366 × 786

Component	9.x
Administration site	1366 × 786

Cloud services

	9.0	9.1	9.2	9.4	9.8.3
Amazon RDS for SQL	✓	✓	✓	✓	✓
Elasticsearch SAAS			✓	7.6.x – 7.10.x ✓	7.9.x – 7.17.x ✓
AWS native Elasticsearch				✓	✓
Apache Kafka More details here.			✓	✓	✓
Azure Service Bus		✓	✓	✓	✓

Windows Server Operating System

	9.x
2016	✓
2019	✓

Microsoft SQL Server

	9.x
2016 SP1 (Enterprise and Standard)	✓
2017	✓
Azure SQL Managed Instance	✓
2019	✓

Desktop browser (Administration application)

	9.x	9.8
IE11	✓	
Microsoft Edge	✓	✓
Chrome	✓	✓

Desktop browser (Flowtime application)

	Up to 9.7	9.8
IE11	✓	
Microsoft Edge	✓	✓
Chrome	✓	✓
Safari	✓	✓

Integration tools

	9.0	9.2	9.7.1	9.8
Azure Service Bus	✓			
Azure file storage		✓		
Apache Kafka		✓		
Amazon S3 file support			✓	
Messaging Bus (Apache ActiveMQ)				✓

V8.x

IMPORTANT: To use Internet Explorer, set Compatibility Mode to OFF. If Compatibility Mode is set to ON, certain functions do not work properly.

Minimum screen resolution

Flowtime site	1366X786
Administration site	1366X786

Cloud services

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
Amazon RDS for SQL	X	X	X	V	V	V	V	V

Windows Server OS

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2008 SP1	V	V	V	V	V	V	X	X
2008 SP2	V	V	V	V	V	V	X	X
2008 R2	V	V	V	V	V	V	V	V
2008 R2 SP1	V	V	V	V	V	V	V	V
2012	V	V	V	V	V	V	V	V
2012 R2	V	V	V	V	V	V	V	V
2016	X	V	V	V	V	V	V	V
2019	N/A	N/A	N/A	N/A	N/A	N/A	N/A	V

MS SQL Server

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2008 R2	V	V	V	V	V	V	V	X
2012	V	V	V	V	V	V	V	X
2014	V	V	V	V	V	V	V	V*
2016	V	V	V	V	V	V	V	V*
2016 SP1	V	V	V	V	V	V	V	V
2017	X	X	X	V	V	V	V	V
Azure SQL Managed Instance	N/A	N/A	N/A	N/A	N/A	X	X	V

* Enterprise Edition only

SharePoint - All editions (for Flowtime)

	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2007	X	X	X	X	X	X	X	X

2010	V	X	X	X	X	X	X	X
2013	V	V	V	V	V	X	X	X
2016	N/A	N/A	N/A	N/A	X	X	X	X
SharePoint (for Sequence SharePoint App)								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
2013	X	V	V	V	V	X	X	X
2016	X	V	V	V	V	X	X	X
2016 Online	X	V	V	V	V	X	X	X
Integration to Microsoft Dynamics CRM								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
CRM 4.0 (2007)	X	X	X	X	X	X	X	X
CRM 2011	V	V	V	V	V	V	V	V
CRM 2013	V	V	V	V	V	V	V	V
CRM 2015	V	V	V	V	V	V	V	V
CRM 2016	V	V	V	V	V	V	V	V
CRM V9	N/A	N/A	N/A	N/A	N/A	N/A	V	V
Desktop browser (Administration website)								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 9	V	V	V	V	V	X	X	X
IE 10	V	V	V	V	V	V	X	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	X	X	X	X	X	X	X	X
Chrome	X	X	X	X	X	V	V	V
Desktop browser (Flowtime website and Process ^{TOGO})								
	8.1	8.2	8.3	8.4	8.5	8.6	8.7	8.8
IE 8	X	X	X	X	X	X	X	X
IE 9	V	V	V	V	V	V	X	X
IE10	V	V	V	V	V	V	V	X
IE 11	V	V	V	V	V	V	V	V
Microsoft Edge	V	V	V	V	V	V	V	V
Firefox	V	V	V	V	V	V	V	X

Chrome	V	V	V	V	V	V	V	V
Safari	V	V	V	V	V	V	V	V

Up to V7.10

IMPORTANT:

To use the Internet Explorer browser, set Compatibility Mode to OFF. If Compatibility Mode is set to ON, certain functions do not work properly.

Cloud services

	7.5	7.6	7.7	7.8	7.9	7.10
Amazon RDS for SQL	X	X	X	X	X	X

Windows Server OS

	7.5	7.6	7.7	7.8	7.9	7.10
2008 SP1	V	V	V	V	V	V
2008 SP2	V	V	V	V	V	V
2008 R2	V	V	V	V	V	V
2008 R2 SP1	V	V	V	V	V	V
2012	V	V	V	V	V	V
2012 R2	V	V	V	V	V	V
2016	X	X	X	X	X	X

MS SQL Server (Standard or higher only)

	7.5	7.6	7.7	7.8	7.9	7.10
2008 R2	V	V	V	V	V	V
2012	V	V	V	V	V	V
2014	X	X	V	V	V	V
2014 SP1	X	X	X	X	X	V
2016	X	X	X	X	X	X
2017	X	X	X	X	X	X

SharePoint - All editions (for Flowtime)

	7.5	7.6	7.7	7.8	7.9	7.10
2007	V	V	V	V	V	V
2010	V	V	V	V	V	V

2013	V	V	V	V	V	V
2016	N/A	N/A	N/A	N/A	N/A	N/A
SharePoint (for Sequence SharePoint App)						
	7.5	7.6	7.7	7.8	7.9	7.10
2013	X	X	X	X	X	X
2016	X	X	X	X	X	X
2016 Online	X	X	X	X	X	X
Integration to Microsoft Dynamics 365 CRM						
	7.5	7.6	7.7	7.8	7.9	7.10
CRM 4.0 (2007)	V	V	V	V	V	V
CRM 2011	X	V	V	V	V	V