# **Create Configuration Sets**

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# V3.0 and later

A set of a Category, Type, and a Sub Type is referred to as a Configuration Set in Cora OpsManager. For example, **Loan > Home Loan > Renovations** is a configuration set (config set).

The properties defined for a config set are applicable on any cases created with the set.

To create a config set:

- 1. On Flowtime, go to **Ops Manager** > **Ops Manager Admin** > **Configuration Sets**.
- 2. Select a Case Category, Case Type, and Case Sub Type from the respective lists.
- 3. Click **Create Inherited Configuration Set** to create a configuration set that inherits the properties from an existing parent configuration set you choose. You may edit the properties as per need.

OR

Click **Create Blank Configuration Set** to create a blank configuration set that does not inherit any property from parent configuration set. You will define properties as per need.

Create Inherited Configuration Set Create Blank Configuration Set

Inherit all sections

No 'Configuration Set' configured, the following properties are inherited from All > All > All

#### NOTE

First create "All Set" (by selecting All, All, and All in the Category, Type, and Sub Type lists), and inherit properties from it for other sets.

#### NOTE

The inherited configuration applies only once at the time of creating a config set, and any changes made to the parent set after later will not affect the new config set.

To define properties on Configuration Sets page, see article Add Configuration Set Properties.

# V3.0 and earlier

A set of a Category, Type, and a Sub Type is referred to as a Configuration Set in Cora OpsManager. For example, **Loan > Home Loan > Renovations** is a configuration set (config set).

The properties defined for a config set are applicable on any cases created with the set.

To create a config set:

- 1. On Flowtime, click **Configuration Sets** on Administration page.
- 2. Select a Case Category, Case Type, and Case Sub Type from the respective drop-down lists.
- 3. Click **Create Inherited Configuration Set** to create a configuration set that inherits the properties from an existing parent configuration set you choose. You may edit the properties as per need.

OR

Click **Create Blank Configuration Set** to create a blank configuration set that does not inherit any property from parent configuration set. You will define properties as per need.

| Create Inherited Configuration Set | Create Blank Configuration Set |
|------------------------------------|--------------------------------|
| $\checkmark$ Inherit all sections  |                                |
|                                    |                                |

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First create "All Set" (by selecting All, All, and All in the Category, Type, and Sub Type drop-down lists), and inherit properties from it for other sets.

# Note:

The inherited configuration applies only once at the time of creating a config set, and any changes made to the parent set after later will not affect the new config set.

To define properties on Configuration Sets page, see article Add Configuration Set Properties.