Product Version Lifecycle

Last Modified on 10/23/2023 3:16 am EDT

Starting with V10.0, Cora SeQuence has been renamed to Cora Orchestration.

Overview

Cora SeQuence lifecycle starts when the product version is released and ends when that version is no longer supported. Among other things, each stage in the lifecycle determines the level of support, maintenance services, and access to certain product resources.

It is important to be aware of the status of your product version, to understand which services are available for your product, and to help you make informed decisions on when to update or upgrade.

Cora SeQuence lifecycle includes three main status: Mainstream Support, Extended Support, and End of Life.

Status description

Status	Description
Mainstream Support	• Duration: From the version release date to the Mainstream Support end date. • Maintenance and support services: Standard support services according to the customer's maintenance agreement. • Patches/fixes: Released only for the latest product version.
Extended Support	• Duration: From Mainstream Support end date to Extended Support end date. • Maintenance and support services: Reasonable efforts only. • Patches/fixes: No patches or fixes are released for products with this status.
End of life	• Duration: From Extended Support end date. • Maintenance and support services: No product support or maintenance are provided. • Product usage and upgrade access: License is for usage and upgrade access only. Upgrade access includes access to upgrade path, downloadable files, and documentation.

Service availability by status

Service	Mainstream	Extended	End of life
Critical patch updates (hot fixes)	✓	✗	✗
Product support	✓	✗	✗

Service	Mainstream	Extended	End of life
Maintenance support	✓	✓	✗
Access to Support portal	✓	✓	✓
Usage license	✓	✓	✓
Access to upgrade packages	✓	✓	✓

Product version lifecycle status

Version	Mainstream Support (start date)	Mainstream Support (end date)	Extended Support (end date)	Status	Apps based on Cora Orchestration
4.x	2006	2012	2015	End of life	N/A
6.x	2009	2014	2017	End of life	N/A
7.x	2012	01/01/2019	12/31/2019	End of life	N/A
8.x	2016	01/01/2020	12/31/2020	End of life	Cora OpsManager 1.x-2.x
9.0-9.6	June 2019	31/12/2022	30/06/2023	End of life	Cora OpsManager 3.0-3.4.1
9.7-9.9.x	August 2021	30/06/2023	30/06/2024	Extended Support	Cora OpsManager 3.5
10.x	01/01/2022			Mainstream Support	Cora Case Manager 4.x